



Readiness Reviews

IMPLEMENTING MANAGED CARE CHANGES?

Readiness reviews assure managed care organizations (MCOs) comply with states' contractual requirements and provide high-quality services to Medicaid members. State agencies must conduct readiness reviews prior to implementing a managed care program; expanding a managed care contract to include new eligibility groups or additional covered benefits; contracting with a new MCO; or when there are changes to an existing MCO (42 CFR § 438.66). Readiness reviews must be completed at least three months prior to the start of the managed care program and the results must be submitted to the Centers for Medicare & Medicaid Services for approval.



HOW WE CAN HELP

If readiness reviews are not properly performed, there is the risk of major interruptions to system and operational functions, inefficient continuity of member care, inadequate provider networks, or failure to meet performance measures and contractual standards.

Our experts can help develop and execute a readiness review tool in accordance with your state's specific needs. Our teams are comprised of the following:

- Managed care consultants who can evaluate the completeness, appropriateness, and feasibility of MCO benefit design and operational procedures.
- Claims and data specialists that understand how claims are adjudicated.
- Systems and electronic data interchange specialists that ensure the integrity and accuracy of data integration and warehousing processes are in accordance with legal and contractual standards.
- Auditors who can assess operational functions including beneficiary management, provider network development, call center operations, financial management, and more.
- Clinicians who can review appropriateness of care, prior approvals, and transition of care plans.

ABOUT MYERS AND STAUFFER

Myers and Stauffer provides professional accounting, consulting, data management, and analysis services to state and federal agencies managing government-sponsored health care programs. The firm's health care practice assists states in the transformation of delivery and financing systems in Medicaid. We have considerable experience and expertise with managed care. Our scope of comprehensive services help ensure that managed care organizations are on-track to achieve intended performance goals.

FOR MORE INFORMATION

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